VIP Only Scratch & Win 4.0 Contest Terms and Conditions

Introduction

Motor Culture Australia Pty Ltd (hereinafter referred to as 'Motor Culture Australia' or 'We' or 'Us' or 'Our') is conducting a promotion (hereinafter referred to as the 'Contest' or 'MCA Scratch & Win Contest') for Individuals (hereinafter referred to as 'Participants' or 'You' or 'Your'). The Contest will commence on the 28th of October 2026 and will conclude on the 31st of December 2026 at 11:59pm AEST. ('Contest Period').

Eligibility

To be eligible to enter the contest you must purchase one of our official VIP Members Club Memberships during the Contest Period. This will automatically enter you into the contest at no additional fee. You may purchase VIP Members Club Memberships through our website https://www.motorcultureaustralia.com/ or by telephoning us directly.

By purchasing a VIP Membership, you agree that you have read these Terms & Conditions and agree to be bound by them.

All purchases of VIP Memberships are final and cannot be refunded due to a change of mind or at the conclusion of the promotion unless otherwise defined by the Motor Culture Australia refund policy.

The contest is open to all Australian residents (Except South Australia) over the age of 18 who enter in accordance with these terms and conditions of entry, except for employees of Motor Culture Australia, their immediate family members (parents, spouses, domestic partners, siblings and children) or any other person residing in their household.

In addition, there is no limit to the number of participants who may enter during the Contest Period (Unless otherwise stated on the website. In the event of a limit, the limit does not include existing VIPs and MCA customers). Please note that each participant may hold more than one entry in the competition.

Entrants must purchase a membership of Motor Culture Australia and be a registered member of the Motor Culture Australia, and agree to participate in the MCA Scratch & Win Game in the manner directed within the Motor Culture Australia website.

Plays

MCA Scratch & Win plays will only be available in digital form. A maximum of 495,000 plays will be available in this contest. On an overall basis across all available Plays, not fewer than one (1) in four (4) Plays will correspond to a prize as configured in the secure prize database at launch. For the avoidance of doubt, we do not guarantee that Entrants who have 4 or more Plays will find a Play that yields a prize. A Play cannot be transferred by the Entrant who purchased eligible products or services, to any other person.

Prizes

Our total prize pool is valued at $384,495, which is made up of the following prizes:

Prize Description	Prize Value Each	Available Quantity	Total Max Value	Prize Type
Bali Holiday - Island Adrenaline	$10,000	1	$10,000	Major
Bali Holiday - Ocean Escape	$10,000	1	$10,000	Major
Bali Holiday - Wellness Retreat	$10,000	1	$10,000	Major
$10,000 Cash	$10,000	1	$10,000	Major
$5,000 Cash	$5,000	1	$5,000	Minor
$2,000 Cash	$2,000	10	$20,000	Minor
$1,000 Cash	$1,000	50	$50,000	Minor
Coles Gift Card	$100	200	$20,000	Minor
Woolworths Gift Card	$100	200	$20,000	Minor
Fuel Card	$100	200	$20,000	Minor
50,000 MCA Reward Points ($500 Credit)	$500	20	$10,000	Minor
40,000 MCA Reward Points ($400 Credit)	$400	20	$8,000	Minor
30,000 MCA Reward Points ($300 Credit)	$300	20	$6,000	Minor
20,000 MCA Reward Points ($200 Credit)	$200	30	$6,000	Minor
10,000 MCA Reward Points ($100 Credit)	$100	100	$10,000	Minor
5,000 MCA Reward Points ($50 Credit)	$50	100	$5,000	Minor
3,000 MCA Reward Points ($30 Credit)	$30	100	$3,000	Minor
2,000 MCA Reward Points ($20 Credit)	$20	200	$4,000	Minor
1,000 MCA Reward Points ($10 Credit)	$10	1,000	$10,000	Minor
500 MCA Reward Points ($5 Credit)	$5	4,000	$20,000	Minor
200 MCA Reward Points ($2 Credit)	$2	10,000	$20,000	Minor
100 MCA	$1	107,495	$107,495	Minor

Reward Points ($1 Credit)				
TOTAL	**TOTAL**	**123,750**	**$384,495**	

Every valid entry submitted during the Promotion Period has a fair and equal chance of winning any of the prizes available in the promotion.

Travel Prize

The following three (3) individual holiday packages may be awarded as prizes in this promotion. All holiday prizes are for two (2) adults, include return economy-class flights from the winner's nearest Australian capital city, return airport to hotel transfers, and twin-share accommodation of a minimum 5-star standard. All travel prizes must be booked within 6 months and taken within 12 months of winner notification, are subject to availability, and must be taken outside Australian and overseas school holidays, public holidays, and peak periods. Travel prizes are not transferable. Winners and companions are responsible for passports, visas, vaccinations, travel insurance, and any other expenses not expressly included.

a) Bali Holiday - Island Adrenaline (valued at $10,000)

Destination: Bali, Indonesia

Duration: Seven (7) nights.

Accommodation: Minimum 5-star hotel or equivalent, twin share.

Inclusions: Daily breakfast for two, 2x Day Beds at Finns Beach Club to be used on 2 different days, $2,000 AUD Food & Beverage credit with Finns Beach Club, ATV Activities with a local tour operator, VIP airport transfers, VIP immigration service, Visa entry cost included

Restrictions: Subject to flight and hotel availability; blackout dates during Easter, Christmas and New Year.

b) Bali Holiday - Ocean Escape (valued at $10,000)

Destination: Bali, Indonesia

Duration: Seven (7) nights.

Accommodation: Minimum 5-star hotel or equivalent, twin share.

Inclusions: Daily breakfast for two, 2x Day Beds at Finns Beach Club to be used on 2 different days, $2,000 AUD Food & Beverage credit with Finns Beach Club, Water Sport Activities with a local tour operator, VIP airport transfers, VIP immigration service, Visa entry cost included

Restrictions: Subject to flight and hotel availability; blackout dates during Easter, Christmas and New Year.

c) Bali Holiday - Wellness Retreat (valued at $10,000)

Destination: Bali, Indonesia

Duration: Seven (7) nights.

Accommodation: Minimum 5-star hotel or equivalent, twin share.

Inclusions: Daily breakfast for two, 2x Day Beds at Finns Beach Club to be used on 2 different days, $2,000 AUD Food & Beverage credit with Finns Beach Club, Spa Package for 2, Activities

with a local tour operator, VIP airport transfers, VIP immigration service, Visa entry cost included

Restrictions: Subject to flight and hotel availability; blackout dates during Easter, Christmas and New Year.

Prize Handover

Prizes will be awarded to verified winners within 7 business days after the Promoter has successfully contacted the winner and completed the required verification process.

To receive a cash prize, the winner must verify their identity and set up a valid payout account through the Promoter's nominated payment processor. The Promoter is not responsible for delays caused by incomplete or incorrect verification information provided by the winner.

Nothing in these terms excludes, restricts, or modifies any consumer guarantee, right, or remedy conferred by the Australian Consumer Law or any other applicable law that cannot be excluded, restricted, or modified by agreement.

MCA Scratch & Win Contest Drawing Method

Each eligible participant will receive one or more randomly generated numbers upon purchase of a qualifying membership package, the entry numbers are randomly generated by a third-party government-approved Random Number Generator system. These numbers are pre-assigned to specific prizes in a secure, randomised database prior to the commencement of the Contest. Winning numbers and their corresponding prizes are predetermined and publicly published on our website to ensure transparency. If a participant's randomly assigned number matches one of the winning numbers, they instantly win the associated prize. All prizes are awarded on a first-come, first-served basis according to valid claims.

Winners will be notified onscreen and by email (as applicable) with instructions to claim the prize. Unless otherwise stated, winners must complete all required steps (including identity verification) within 14 days of notification.

If a Major Instant Prize is not validly claimed within the claim period, a redraw will be conducted in accordance with sub-clause a of the Unclaimed and Unawarded Prizes section. If a Minor Instant Prize is not validly claimed within the claim period, the prize will be forfeited and dealt with in accordance with sub-clause b of the Unclaimed and Unawarded Prizes section.

The names of the winners will be published on our website on the 4th of January 2027. Winning Members will be invited to participate in a prize acceptance handover video or photograph for publication on our website. Participation in promotional materials is voluntary, and winners may opt out by notifying us in writing.

Every eligible Member has a random, fair, and equal chance of winning. One Member may win multiple prizes in the competition.

Each winner must sign a Prize Acceptance Form as reasonably required by Motor Culture Australia before receiving their prize.

Winner Verification

Entrants may only enter this promotion in their own name. Entrants who provide incorrect, misleading, or fraudulent information are ineligible to participate in the promotion. All entries associated with any entrant deemed by the Promoter (Motor Culture Australia Pty Ltd) to have provided incorrect, misleading, or fraudulent information may, at the Promoter's discretion, be deemed invalid.

The Promoter reserves the right to request that an entrant produce (within the time requested) appropriate photo identification or other documentation (to the Promoter's satisfaction, in its sole discretion) to confirm the entrant's:

identity, age, and residential address;
eligibility to enter and claim a prize (including confirmation of active VIP membership where applicable); and
accuracy of any information submitted in connection with the promotion.

If any documentation required by the Promoter is not received within the requested timeframe, or if an entrant's details or entries cannot be verified to the Promoter's satisfaction, the entrant may be deemed ineligible, and their entries may be declared invalid.

The Promoter reserves the right to verify the validity of any and all entries and reserves the right to disqualify any entrant for:

(a) tampering with the entry, game mechanics, or winner verification process;
(b) submitting an entry not in accordance with these Terms and Conditions; or
(c) engaging in any unlawful, misleading, or improper conduct calculated to jeopardise the fair and proper conduct of the promotion.

The Promoter's legal rights to recover damages or other compensation from any offender are reserved.

A prize will only be awarded following successful validation and verification of the winner's eligibility and compliance with these Terms and Conditions, as determined by the Promoter or its nominated agents, in their sole discretion.

The Promoter reserves the right to request that a winner and, if applicable, their companion(s) produce appropriate photo identification or other documentation (to the Promoter's satisfaction) in order to confirm identity and age before awarding a prize.

It is a condition of accepting a prize that each winner (and any companion, if applicable) sign a Prize Acceptance Form, eligibility declaration, and/or legal release as required by the Promoter in its discretion.

Unclaimed and Unawarded Prizes

The Promotion contains two categories of prize, each of which is subject to different unclaimed-prize rules reflecting the structure of the relevant prize:

Major Instant Prizes, being the prizes identified as “Major” in the prize table; and

Minor Instant Prizes, being the prizes identified as “Minor” in the prize table.

Unclaimed Major Instant Prizes

A Major Instant Prize is deemed unclaimed if the winner does not validly claim the prize in accordance with these Terms and Conditions within 90 days of being notified, despite the Promoter having made reasonable attempts to contact the winner using the contact details supplied at entry.

Where a Major Instant Prize is deemed unclaimed, the Promoter will conduct a redraw using a third-party government-approved electronic draw system. The redraw will take place at 5:30pm AEST on the 6th of April 2027, at Motor Culture Australia, 3B 50 Manton St, Morningside QLD 4170. The redrawn winner will be contacted immediately by phone and email, and their first name, last name initial, and postcode will be published on Motor Culture Australia’s website on the 7th of April 2027.

If a Major Instant Prize remains unclaimed after the redraw, the Promoter may conduct further redraws or otherwise deal with the prize in accordance with applicable State and Territory laws and any regulatory directions.

Unclaimed Minor Instant Prizes

Minor Instant Prizes are won at the moment of play and are subject to verification by the Promoter. To claim a Minor Instant Prize, a winner must (i) respond to the Promoter’s verification request within 14 days of being notified, (ii) provide such proof of identity, age, residency and eligibility as the Promoter reasonably requires, and (iii) provide delivery details (where applicable) within 30 days of notification.

Where a Minor Instant Prize winner:

(a) does not respond to verification requests within 14 days of being notified;

(b) fails verification;

(c) cannot be contacted using the contact details supplied at entry, despite the Promoter making at least two contact attempts via email and/or SMS;

(d) declines the prize; or

(e) otherwise fails to claim the Minor Instant Prize within 30 days of notification,

the winner forfeits all rights to the Minor Instant Prize and no compensation or substitute prize is payable. The Promoter may dispose of any forfeited Minor Instant Prize in any appropriate manner, including (without limitation) allocating the prize to a subsequent promotion conducted by the Promoter, awarding the prize or a substitute prize of equal or greater value to another Member through a further draw, donating the prize to a registered charity, retaining the prize, or in any other manner the Promoter deems appropriate. The Promoter is not obliged to redraw forfeited Minor Instant Prizes.

Unawarded prizes

The Promotion makes available up to the number and value of prizes advertised in the prize table. Prizes are available to be won during the Promotion Period subject to the receipt of valid winning entries in accordance with these Terms and Conditions. Any prize that is not triggered by a winning entry, that is rendered invalid through system or entry non-compliance, or that otherwise remains undistributed at the conclusion of the Promotion Period is an unawarded prize and will not be carried forward beyond the Promotion Period.

For the avoidance of doubt, an unawarded prize is distinct from an unclaimed prize. An unclaimed prize is a prize that was won but was not validly claimed. An unawarded prize is a prize that was never won.

Records and compliance

The Promoter will maintain appropriate records of all awarded, unclaimed, forfeited and unawarded prizes in accordance with applicable state and territory regulations.

Nothing in this clause affects the Promoter's separate obligations in relation to unclaimed prizes, which shall be dealt with in accordance with the requirements and timelines prescribed by the applicable laws of each Australian State and Territory.

Representations and Warranties

Motor Culture Australia warrants the following;

a. The prizes involved in the contest are owned or funded by Motor Culture Australia;

b. The purpose of this contest is to promote the Motor Culture Australia brand and bring awareness to the Motor Culture Australia brand;

c. We will not sell raffle tickets, or any other form of ticket to enter this contest. Entry to the contest is strictly provided as a promotion when purchasing membership with us, and cannot be purchased separately; and

d. The contest is wholly funded by Motor Culture Australia Pty Ltd.

e. The contest is solely promoted by Motor Culture Australia Pty Ltd, ABN 34 643 349 357, of 3B 50 Manton St, Morningside QLD 4170.

The Participant represents and warrants that it shall not contact any affiliate, employee, sponsor, or partner of Motor Culture Australia in order to manipulate the Contest results.

Disclaimers

a. Except for any liability that cannot be excluded by law, including under the Australian Consumer Law, Participants hereby waive all rights to claim punitive, incidental or consequential damage and any rights to have damages multiplied or otherwise increased and any other damages, other than damages for actual out of pocket expenses incurred in entering the contest.

b. In no event will Motor Culture Australia, our licensees, parents, affiliates, subsidiaries and related companies, our advertising or promotional agencies or respective officers, directors, employees, representatives and agents, be responsible or liable for any damages or losses of any kind, including direct, indirect, incidental, consequential or punitive damages arising from participation in this contest.

c. Motor Culture Australia reserves the right to disqualify any Participant found to be tampering with or otherwise abusing any aspect of this Contest as solely determined by Motor Culture Australia.

d. In the event the Contest is compromised by non-authorised human intervention, tampering or other causes beyond the reasonable control of Motor Culture Australia, that corrupt or impair the administration, security, fairness or proper operation of the Contest, Motor Culture Australia reserves the right to suspend, modify or terminate the Contest.

e. Any attempt by a Participant to deliberately damage the website or undermine the legitimate operation of this contest is a violation of criminal and civil laws, and should such an attempt be made, Motor Culture Australia reserves the right to seek damages from any such Participant to the fullest extent permitted by law.

f. Motor Culture Australia assumes no responsibility for any problems or technical malfunction of computer systems, servers, software, internet service provider, or e-mail systems, failure of any entry to be received on account of technical problems or incomplete, late, lost, damaged, illegible or misdirected electronic communications, or any combination thereof.

g. The Contest is void where prohibited or restricted by law.

Licence Number: TP/01099, ACT TP 26/02639